| Points | Unsatisfactory | Needs Improvement | Good / Satisfactory | Excellent | Score |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Subject <br> Line $(0 \sim 3)$ | No Subject Line included with email. <br> (0) | Subject Line has errors spelling, grammar, punctuation - and/or does not describe the message's content. (1) | Subject Line has no grammatical, spelling, or punctuation errors but does not accurately describe the message contents. (2) | Subject Line has no grammatical, spelling, or punctuation errors and accurately describes the message contents. (3) | Totals <br> /3 |
| Grammar \& Spelling ( $2 \sim 8$ ) | The message contains more than 4 errors in grammar, punctuation, and/or spelling and/or contains sentence fragments or run-on sentences. (2) | The message contains 3 to 4 errors in grammar, punctuation, and/or spelling and/or most sentences are complete, well-constructed, and but not stated in business terms. (4) | The message contains 1 to 2 errors in grammar, punctuation, and/or spelling and/or all sentences are complete, well-constructed, and most are stated in business terms. (6) | The message contains no errors in grammar, punctuation, and/or spelling and/or all sentences are complete, well-constructed, and stated in business terms. | Totals <br> /8 |
| $\begin{aligned} & \hline \text { Ideas } \\ & (0 \sim 3) \end{aligned}$ | The email seemed to be a collection of unrelated sentences. It was very difficult to figure out what the letter was about. (0) | Ideas were somewhat organized, but were not very clear. It took more than one reading to figure out what the letter was about. (1) | Ideas were expressed in a pretty clear manner, but the organization could have been better. <br> (2) | Ideas were expressed in a clear and organized fashion. It was easy to figure out what the letter was about. (3) | Totals <br> /3 |
| Formality ( $0 \sim 3$ ) | There are four or more errors in formal word choice. This letter is rather informal for the audience. (0) | There are three to four errors in formal word choice of vocabulary. (1) | Most of the word choice and sentence structure is formal. One or two errors in formal word choice. (2) | The letter is formal and appropriate for the audience. <br> (3) | Totals <br> /3 |
| Closing \& Signature ( $0 \sim 3$ ) | No complimentary closing or signature is included in the email. (0) | Email contains complimentary closing and partial signature with 2 or more items missing may include name, title, company name, telephone number, mailing address or company email address.(1) | Email contains complimentary closing and partial signature with only 1 item missing may not have - name, title, company name, phone number, mailing address or company email address. (2) | Email contains complimentary closing and partial signature with all required items - name, title company name, telephone number, and mailing address or company email address. (3) | Totals <br> /3 |
| Email | Rubric | International | Business | Communication | /20 |

